

another day, another WOW



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PORT SHOPPING BUYER'S GUARANTEE

The Port Shopping Program is operated by The PPI Group and the stores listed on this map and mentioned in the Port & Shopping Presentations have paid an advertising fee to promote shopping opportunities ashore. These stores provide a 30-day guarantee after purchase to Norwegian Cruise Line's guests. This guarantee is valid for repair or exchange. Buyer's negligence and buyer's remorse are excluded from the guarantee. Only appraisals secured by a guest from independent gemologists not affiliated with any retail jeweler will be considered in order to determine quality and value of jewelry related to any claims. Price paid for merchandise or verbal claims or agreements between merchant and guest will not be grounds for returns. Electronics and watches must be returned by the guest to the respective manufacturer. All purchases, including fragile items, must be checked before leaving the store. Please do not mail merchandise without prior authorization. Guests are responsible for all shipping and appraisal costs. Guest claims arising from purchases made at participating stores within 30 days should be directed to the Customer Service Department at the PPI Group: 6261 NW 6th Way, Suite 100, Fort Lauderdale, FL 33309, Phone: (954) 377-7777 or toll free: 1-888-774-4768, Email: NCLService@ppigroup.com. Should guests require assistance during this cruise regarding a purchase from a store listed on this map, please contact the Shopping Consultant onboard for immediate assistance.

GUARANTEED SHOPS PUERTO QUETZAL



PORT DAY PLANNER

As time in the ports of call is limited and valuable, use this tool to help plan your day ashore.

9:00 am _____	2:00 pm _____
10:00 am _____	3:00 pm _____
11:00 am _____	4:00 pm _____
12:00 pm _____	5:00 pm _____
1:00 pm _____	6:00 pm _____

AT A GLANCE

Capital: Guatemala City
Location: A narrow Pacific coastal plain stretches the length of the country in the south.
Taxi: Buses and taxis available
Currency: Quetzal (Q) is the local currency, however the U.S. dollar is widely accepted.
Language: Spanish, Indian, English
Population: 12,007,580

IN CASE OF EMERGENCY

Puerto Quetzal, Guatemala
 Transmares, S.A.
Contact: Leonel Barillas.
 Oficina 103 – 104
 Puerto Quetzal, Guatemala
Port Manager: Complejo Portuario Quetzal
Tel: (502) 2881-2813 /2881-2814
Mobile: (502) 5990-3511
Other: (502) 413-5616 A. Colindres
E-mail: operations.pq@transmares.net

PORT & SHOPPING CHANNEL

Tune in to the Port Channel for the latest updated port and shopping information. Consult your Freestyle Daily for channel listing.



